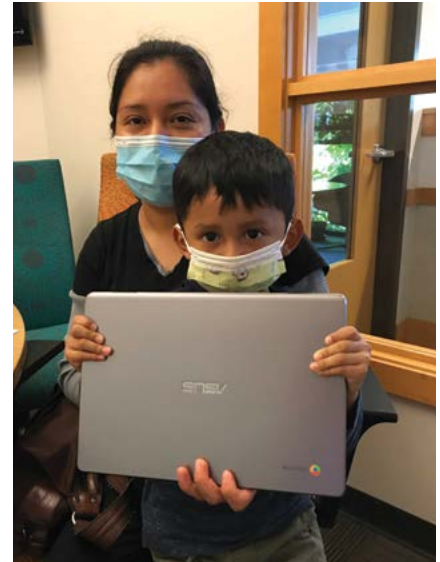


Adult Education

306 adult students honed their English speaking and digital literacy skills through online classes teaching basic computer skills, intermediate to advanced level Quickbooks and Excel, and essential virtual learning programs like Zoom. Through our online course series, we reached adult learners outside of Metro Nashville, since students

can access classes from wherever they can connect to the internet. As many of the participants only had internet access through their cell phones, we created an English learning resource center through which students can borrow Chromebook laptops and other technology for the semester to improve their educational experience.



217

adult English
Language Learners

26

women participated in
a Nosotras personal
development workshop

7

digital
literacy courses

89

adult digital
literacy students

Information Hub

Providing information and referrals in Spanish for new residents from across the U.S. and across the world was our first offering when we started Conexión Américas in 2002. Our main phone line, along with social media messages and texting, continues to be a first point of contact for new residents as they look to find their way in Tennessee. The trust we have built in the Latinx community leads callers to reach out for information on how to apply for a job, enroll their children in school,

find help for a detained family member, get legal assistance, and navigate many systems. In the past year we have had an increase in calls related to food insecurity, families facing homelessness, domestic violence, and COVID-19 information.

6,804

calls for information and referrals